

# Teachers perceptions of the role of English Language Proficiency on Entrepreneurial Success

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This qualitative study explores the perceptions of 15 teachers from three universities in Multan, Pakistan, regarding the pivotal role of English language proficiency in entrepreneurial success. Through semi-structured interviews, five key themes emerged, shedding light on the multifaceted relationship between language proficiency and entrepreneurship. The study finds that English proficiency acts as a gateway to global opportunities, enhances communication and networking skills, provides access to a wealth of knowledge and resources, helps overcome language barriers, and serves as a confidence booster for aspiring entrepreneurs. These findings align with prior research and have practical implications for educators, policymakers, and entrepreneurs, emphasizing the critical importance of language proficiency in navigating the complexities of the global entrepreneurial landscape. Recognizing the transformative power of language, this study underscores the need for integrated language development programs within entrepreneurship education to equip future entrepreneurs for success in an increasingly interconnected world.

**Keywords:** English language proficiency, Entrepreneurial success, Entrepreneurship education, Globalization

## Introduction

The intricate dilemma that plagues developing nations like Pakistan is the pervasive issue of unemployment, primarily stemming from the dearth of employment opportunities, especially in a fiercely competitive job market (Cheema & Atta, 2014). It is imperative to acknowledge that the problem of unemployment does not exclusively afflict individuals with a low level of education; rather, it extends its reach to encompass highly educated graduates emerging from universities and colleges (Picchio & Ubaldi, 2022). Astonishingly, statistics reveal that a staggering 76.3% of college graduates aspire to enter the workforce as employees (Bartelink et al., 2020). Paradoxically, the labor market appears incapable of wholly absorbing this workforce, resulting in a staggering 9.26 million people grappling with unemployment. Consequently, it is incumbent upon educational institutions, especially universities, to recognize this predicament and guide their students toward becoming formidable entrepreneurs capable of competing in the global market during this age of globalization.

In the contemporary landscape of developing nations, the conundrum of unemployment looms large as a multifaceted challenge that cripples economic progress and social stability. Pakistan, like many of its counterparts in the developing world, grapples with the vexing issue of job scarcity. A dearth of employment opportunities, compounded by an intensely competitive job market, has created a perfect storm of unemployment, leaving countless individuals struggling to find gainful employment (Imtiaz et al., 2020). This precarious situation paints a bleak picture for the workforce and the broader economy. It is essential to recognize that the problem of unemployment is not confined to those with limited educational attainment. While it is true that



individuals with lower levels of education face formidable challenges in securing employment, highly educated students who have diligently earned their degrees from universities and colleges are not immune to the specter of joblessness (Picchio & Ubaldi, 2022). This phenomenon underscores the gravity of the issue, transcending the boundaries of educational background and qualifications.

A surprising revelation arises when one delves deeper into the aspirations of recent college graduates. Despite their formidable educational credentials, a significant proportion— 76.3%, to be precise—express a desire to enter the workforce as employees (Ahmed, 2020). This statistic unveils an inherent contradiction within the labor market. On one hand, educated individuals are keen to contribute to the workforce, bringing their skills and knowledge to the table. On the other hand, the labor market appears unable to fully absorb this enthusiastic and well-prepared pool of job seekers. Consequently, there exists a sizable gap between the aspirations of graduates and the practicalities of the labor market, leading to a disheartening reality of unemployment that continues to afflict millions (Kassem et al., 2019). In light of these disconcerting statistics and the pressing need for solutions, universities emerge as pivotal institutions with a profound role to play. These institutions not only serve as bastions of knowledge and learning but also as breeding grounds for the next generation of professionals and leaders. Recognizing the magnitude of the unemployment crisis, universities must evolve their approach to education and career preparation. The conventional model of education that predominantly emphasizes academic knowledge and technical skills needs to be supplemented with an entrepreneurial mindset and skill set.

The world is experiencing an era of globalization, marked by increased connectivity and the blurring of geographical boundaries. In this dynamic landscape, entrepreneurship stands as a formidable force that can not only address unemployment but also propel economic growth and innovation. Universities, as the training grounds for future professionals, have a unique opportunity and responsibility to nurture and cultivate entrepreneurial talents among their students (Yang et al., 2021). To address the burgeoning issue of unemployment, universities should take proactive steps to instill an entrepreneurial spirit within their student bodies. This entails fostering an environment that encourages creativity, innovation, and risk-taking. It involves providing students with the tools, resources, and mentorship needed to develop and launch their own ventures. Furthermore, universities should incorporate entrepreneurship education into their curricula, ensuring that students acquire the knowledge and skills required to navigate the complex terrain of starting and managing businesses (Löfsten et al., 2020).

By championing entrepreneurship, universities not only prepare their students for the challenges of the modern job market but also empower them to create employment opportunities for themselves and others. Entrepreneurship education equips individuals with the ability to identify opportunities, take calculated risks, and transform innovative ideas into viable businesses. It fosters a mindset of self-reliance, problem-solving, and resilience—qualities that are invaluable in the face of unemployment and economic uncertainty (Mei & Symaco, 2022).

In the dynamic realm of entrepreneurship, effective communication skills are universally recognized as a critical factor for success. Specifically, the ability to communicate proficiently in English has emerged as an indispensable tool, especially for those aspiring to venture into global markets or engage in collaborations with international partners. The increasing



acknowledgement of English language proficiency as a key enabler of entrepreneurial success underscores its significance in today's competitive landscape.

Language proficiency, in its diverse dimensions, assumes a central role in shaping the trajectories of individuals across various facets of life. It extends its influence from the realm of communication and education to the broader spectrum of career opportunities and social integration. In our contemporary world, characterized by seamless interconnectedness and relentless globalization, the importance of language proficiency, particularly in English, cannot be overstated (Akram et al., 2020).

English, often hailed as the global lingua franca of the business world, has cemented its status as the primary conduit through which international trade, diplomacy, and entrepreneurship unfold. Its ubiquity and prevalence are evident not only in the sphere of business but also in academia, technology, and entertainment (Akram et al., 2021). As a consequence, proficiency in the English language has metamorphosed into a valuable asset, serving as a passport to diverse career avenues and opportunities for individuals across a wide spectrum of professional domains.

Within the intricate tapestry of international business, English serves as the common denominator, facilitating seamless interactions among individuals, organizations, and nations. It transcends the barriers of nationality and culture, providing a shared linguistic platform that enables collaboration and negotiation on a global scale (Abdelrady & Akram, 2022). Entrepreneurs looking to navigate the complexities of the international business arena recognize that a strong command of English is not merely an advantage but a necessity. Moreover, in the realm of academia, English stands as the predominant language of instruction and research dissemination. Universities and research institutions worldwide conduct a substantial portion of their academic activities in English (Akram & Abdelrady, 2023). Consequently, for aspiring scholars and researchers, proficiency in English is a gateway to accessing a treasure trove of knowledge, resources, and collaborative opportunities that transcend geographical boundaries.

In the ever-evolving landscape of technology and innovation, English proficiency plays a pivotal role in staying abreast of the latest developments and breakthroughs. English-language resources, from research papers and technical documentation to coding languages and software interfaces, constitute an indispensable part of the technological ecosystem (Amalia & von Korflesch, 2021). For entrepreneurs operating in the tech sector, a strong command of English is not just advantageous; it is imperative for harnessing the full potential of their ventures Ramzan et al. have said that vigilant proficiency in English language learning motivation is determined by English learning motivation.. Ramzan and Khan (2019) have scrutinized the veiled ideological stance to explore the power issues in print media headlines. Ramzan et al. (2021) have described the manipulation of the public in the hands of politicians in print media statements. Bhutto and Ramzan (2021) have expressed that there is a collusive and pacifier stance in print media headlines which is wrapped in the powerful agenda. Nawaz et al. (2021) have said that there is an internal bias between the government and opposition wrapped in the current affairs statements in Pakistan. Ramzan et al. (2023) have claimed that omission and errors are the most common types of errors in ESL writing. Further, Ramzan et al. (2023) have also expressed the overlooked potential of social media are an instrument to boost ESL students' engagement and performance. Moreover, Ramzan et al. (2023) have suggested can the influence of social media is helpful for educators and policymakers. Furthermore, Ramzan et al. (2023)



have confirmed that teachers are able to incorporate various helpful technical collaborative strategies.

Furthermore, the realm of entertainment, including film, music, and literature, often finds its primary expression in the English language. Artists and creative professionals seeking to engage with a global audience recognize the immense reach and impact of English-language content. Proficiency in English opens doors to international markets and audiences, expanding the horizons of creative expression. In this regard, this research seeks to explore the perceptions of teachers regarding the role of English language proficiency in entrepreneurial success. Teachers, as individuals with a deep understanding of language acquisition and its impact on education and personal development, are uniquely positioned to offer valuable insights into the relationship between language proficiency and entrepreneurship. By examining their perspectives, we aim to gain a nuanced understanding of how language proficiency, specifically in English, influences aspiring entrepreneurs' ability to navigate the complex landscape of business ventures.

#### Method

For this study, a qualitative research design was employed. Qualitative research is well-suited for exploring and gaining a deep understanding of individuals' perspectives and experiences (Maxwell, 2012), making it the ideal choice for investigating teachers' perceptions of the role of English language proficiency on entrepreneurial success.

#### **Data Collection**

Data for this study were collected through semi-structured interviews. Semi-structured interviews allow for flexibility in questioning while ensuring that specific topics of interest are covered, making it a valuable method for exploring complex phenomena in depth (Magaldi & Berler, 2020).

### **Participants**

The participants in this study consisted of 15 teachers selected from three universities in Multan, Pakistan. The universities were selected to ensure diversity in the sample and capture a range of perspectives. The participants were purposefully selected based on their expertise in language instruction and their experience in teaching students who may aspire to become entrepreneurs.

## **Data Collection Procedure**

After obtaining informed consent from participants, individual interviews were conducted. These interviews were guided by a set of open-ended questions designed to explore teachers' perceptions of the role of English language proficiency in entrepreneurial success. The interviews were audio-recorded with participants' consent, and data saturation was monitored to ensure a sufficient depth of data. All interview recordings were subsequently transcribed verbatim and anonymized for analysis, adhering to ethical considerations and confidentiality protocols throughout the data collection process.



### **Data Analysis**

The collected interview data underwent thematic analysis, a systematic method for identifying, analyzing, and reporting patterns or themes within qualitative data (Clark et al., 2015). The analysis process involved several key steps. Initially, transcripts were thoroughly reviewed to establish familiarity with the data. Subsequently, initial codes were generated by identifying meaningful segments of text relevant to the research questions. These codes were then organized into themes based on their similarities and relationships, with an iterative refinement process to ensure accuracy and coherence. The resulting themes were interpreted in the context of the research questions, and their significance was discussed. To enhance the validity of the findings, member checking was conducted, allowing participants the opportunity to review and provide feedback on the identified themes to confirm their alignment with their perspectives and experiences.

## **Ethical Considerations**

Ethical considerations were paramount throughout the research process. Informed consent was obtained from all participants, and they were assured of the confidentiality of their responses. Any identifiable information was anonymized in the reporting of findings.

#### **Results**

The results based on the thematic analysis of teachers' perceptions of the role of English language proficiency on entrepreneurial success are presented below:

## 1. Language Proficiency as a Gateway to Global Opportunities

Many teachers highlighted the pivotal role of English language proficiency in opening doors to global opportunities for aspiring entrepreneurs. They emphasized that proficiency in English allowed students to access international markets, collaborate with international partners, and compete effectively in the global business arena. Teachers noted that English proficiency was not merely a skill but a strategic advantage for entrepreneurial success on a global scale. According to few of the teachers:

Teacher A: "English language proficiency is like having a passport to global opportunities for our students. When they can communicate effectively in English, they can tap into markets around the world. It's not just about local business anymore; it's about reaching a global audience."

Teacher B: "Absolutely. English proficiency is a game-changer. It allows entrepreneurs to think beyond their local boundaries and explore international partnerships and customers. It's a crucial tool for expanding their horizons."

# 2. Communication and Networking Skills

A recurring theme was the significance of English language proficiency in enhancing communication and networking skills. Teachers emphasized that proficiency in English empowered students to articulate their ideas persuasively, negotiate effectively, and build valuable business relationships. They viewed strong communication skills as essential for entrepreneurs to pitch their ideas, secure funding, and navigate the complexities of the business world. As per some of the teachers:

Teacher B: "One of the key skills entrepreneurs need is the ability to communicate their ideas persuasively. English proficiency equips them with that skill. They can pitch their



business ideas, negotiate deals, and build strong networks, which are all critical in entrepreneurship."

Teacher D: "Yes, English proficiency enhances their ability to build relationships, and in business, relationships can make all the difference. It's not just about what you know; it's about who you know and how well you can communicate with them."

# 3. Access to Knowledge and Resources

Teachers recognized that English proficiency facilitated access to a wealth of knowledge and resources available in the English language, including research papers, educational materials, and online resources. They observed that entrepreneurs who could leverage English language resources were better equipped to stay updated with industry trends, innovate, and make informed decisions, thus increasing their chances of success. According to few of the teachers:

Teacher C: "English is the language of global knowledge. Entrepreneurs who are proficient in English have access to an immense treasure trove of information and resources. They can stay updated with the latest industry trends, access research papers, and utilize online resources to their advantage."

Teacher A: "That's right. It's like having a VIP pass to the world's knowledge base. In business, being well-informed can be a competitive advantage. English proficiency gives entrepreneurs that edge."

## 4. Overcoming Language Barriers

Another prominent theme revolved around the idea that English proficiency helped entrepreneurs overcome language barriers in international business interactions. Teachers noted that effective communication in English reduced misunderstandings, fostered trust, and enabled entrepreneurs to navigate diverse cultural contexts. This theme underscored how language proficiency functioned as a bridge between different cultures and markets. As per some of the educators:

Teacher C: "Language barriers can be a significant hindrance in international business. English proficiency helps entrepreneurs break down those barriers. They can communicate effectively with partners from different countries and cultures, which is essential for building trust and successful collaborations."

Teacher E: "Absolutely. It's not just about speaking the same language; it's about understanding each other's nuances and cultural context. English proficiency helps bridge those gaps."

## 5. Language as a Confidence Booster

Several teachers highlighted the role of English language proficiency in boosting students' confidence. They noted that proficient English speakers often demonstrated greater self-assurance when presenting their business ideas, engaging in negotiations, and networking. This confidence was seen as a vital attribute for entrepreneurs, influencing their ability to take risks, persevere through challenges, and seize opportunities. According to few of the teachers:

Teacher F: "Confidence is often the key to seizing opportunities in entrepreneurship. When our students are proficient in English, they speak and present themselves with confidence. They're not hesitant to share their ideas, take calculated risks, and that can make a world of difference in their entrepreneurial journey."

Teacher D: "You're spot on. Confidence can be a self-fulfilling prophecy in business. When entrepreneurs believe in themselves and their abilities to communicate effectively, they're more likely to attract investors, customers, and collaborators."



#### **Discussion**

The findings of this study, which explored teachers' perceptions of the role of English language proficiency in entrepreneurial success shed light on unique aspects of this relationship. This discussion contextualizes the current findings within the existing literature and highlights the implications of these perceptions.

The perception that English language proficiency serves as a gateway to global opportunities is consistent with prior research. Scholars have emphasized how English facilitates international business transactions and opens doors to a global customer base (Rao, 2019). Entrepreneurs who are proficient in English have a competitive edge, as they can engage in cross-border collaborations and access a wider range of markets (Ahmad & Khan, 2023). Therefore, educational institutions should integrate English language training within entrepreneurship programs. This can include courses focused on business English, cross-cultural communication, and negotiation skills to prepare future entrepreneurs for global markets.

The importance of English proficiency in enhancing communication and networking skills aligns with studies that underscore the role of effective communication in entrepreneurship (Huang & Liu, 2019). Proficiency in English not only enables entrepreneurs to articulate their ideas but also fosters effective negotiation and relationship-building (Wulandari, 2019). This aligns with prior research indicating that strong communication skills are essential for entrepreneurial success (Azlan et al., 2019). Thereby, Universities and entrepreneurial support organizations can facilitate networking events and mentorship programs with a global perspective. Such initiatives can expose aspiring entrepreneurs to international opportunities and foster cross-cultural competencies.

In addition, the perception that English proficiency grants access to a wealth of knowledge and resources is consistent with research highlighting the significance of language in knowledge acquisition (Perry, 2020). English, as a global academic and business language, provides entrepreneurs with access to a vast array of information and educational materials (De Costa, et al., 2019). This aligns with studies emphasizing the value of language in knowledge-based entrepreneurship (Li & De Costa). Therefore, it is essential to encourage collaborative research projects with universities and institutions in English-speaking countries. Such collaborations can provide access to cutting-edge knowledge and create opportunities for students to engage in global research networks.

Furthermore, the theme of English proficiency as a means to overcome language barriers resonates with studies that explore cross-cultural communication in international business (Bahoo et al., 2020). Proficiency in English helps entrepreneurs bridge cultural divides and navigate diverse linguistic landscapes (Sari & Wahyudin, 2019). This aligns with research emphasizing the role of language in intercultural negotiations (Brynjolfsson et al., 2019). Therefore, it is essential to incorporate cultural sensitivity training within entrepreneurship programs to help students understand the cultural nuances of English-speaking markets. This training can prepare them to navigate diverse cultural contexts effectively.

Regarding the perception that English proficiency boosts confidence aligns with studies highlighting the psychological aspects of entrepreneurship (Belitski et al., 2022). Confidence is a critical factor in entrepreneurship, influencing risk-taking and opportunity recognition (Gieure et al., 2020). English proficiency can contribute to the self-assuredness of entrepreneurs, aligning with research on the impact of self-confidence on entrepreneurial success (Fragoso et al., 2020).



Therefore, it is essential to organize entrepreneurial pitch competitions where students have the opportunity to present their business ideas in English. Constructive feedback and recognition can boost their confidence.

## **Conclusions**

The study underscores the multifaceted role of English language proficiency in entrepreneurship. Entrepreneurs who possess English proficiency are not only better equipped to engage in global markets and access resources but also demonstrate enhanced communication skills, cross-cultural competencies, and self-confidence. These attributes collectively contribute to their potential for entrepreneurial success. These findings have practical implications for educators, policymakers, and aspiring entrepreneurs. Educational institutions should recognize the pivotal role of English proficiency in entrepreneurship and integrate entrepreneurship education with language development programs. Policymakers can support initiatives that promote English language training and entrepreneurial skill development. Aspiring entrepreneurs should consider language proficiency as a strategic asset and invest in language learning as part of their entrepreneurial journey.

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